

COVID-19 SAFETY MEASURES

Laila
HOTELS

DEAR GUEST

We realize the importance of your safety and peace of mind whilst traveling.

At LAILA HOTELS we are utterly prepared with the highest standards for sanitary prevention and safety; before, during and after your stay.



ARRIVALS



- Temperature check to all guests and employees
- Isolation measures in cases with temps over 37°C
- Sanitizing mat at main entrance
- ELECTROSTATIC sanitizing with **FDA-APPROVED** hospital-grade disinfectants
- COMPLIMENTARY protection equipment for all guests (facemasks, gloves)
- Hand sanitizing stations with **Desingel 70% alcohol** products



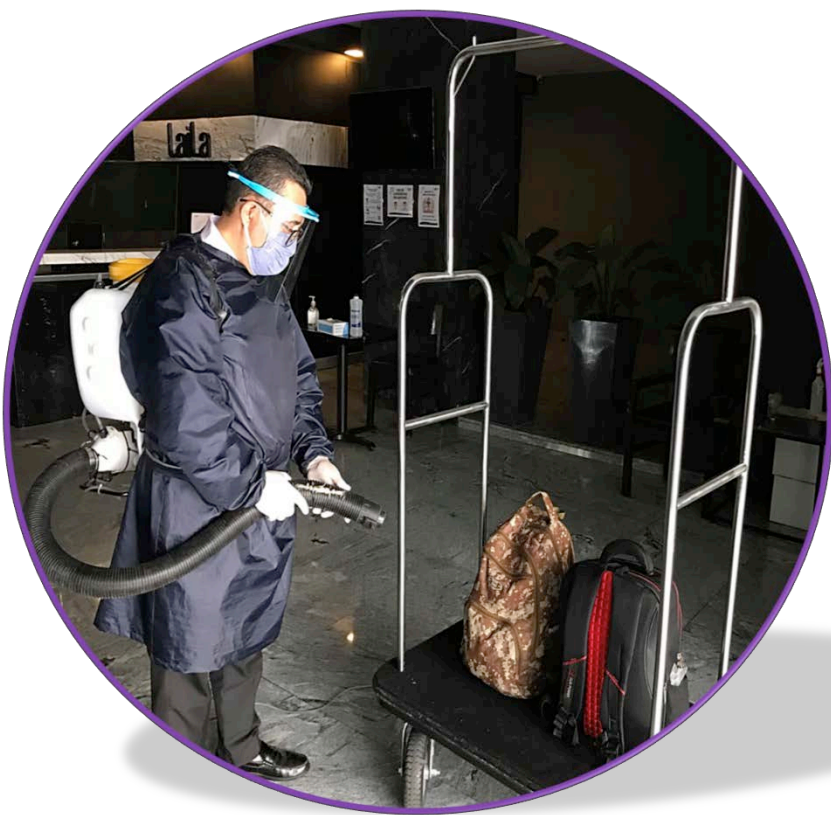
- Social Distancing signage
- Acrylic partition barriers at reception desk
- Counter top sanitizing after every check-in
- Use of sanitary protection equipment by all staff (hygienic robes, facemasks, face-shields, gloves, protective glasses)
- Safety signage and health protocols posting in public areas



PUBLIC SPACES

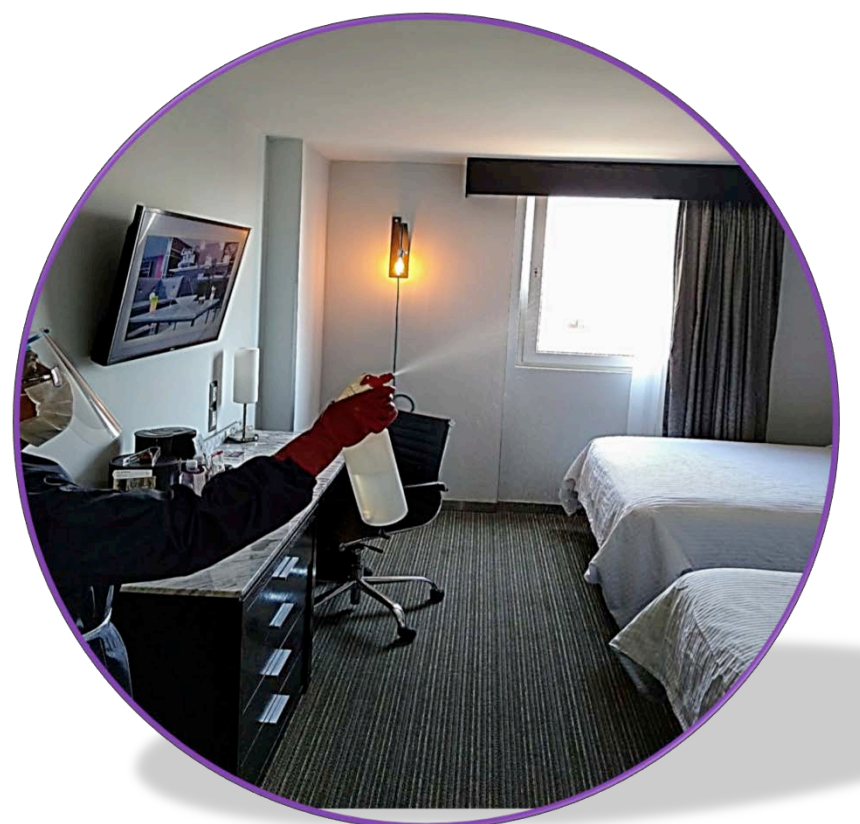


- Acces to sanitizing stations and desinfectant gel using **Desingel 70% alcohol** at front-desk, elevator banks, meeting rooms, gym, amennities and all other public areas
- ELECTROSTATIC sanitizing with **FDA-APPROVED** hospital-grade disinfectants multiple times x day



GUEST ROOMS CLEANING AND DISINFECTING

- Deep cleaning of each guest room prior to arrival
- ELECTROSTATIC sanitizing with **FDA-APPROVED** hospital-grade disinfectants after each check-out
- Recollection of all bedding and towels without cross-contamination



LAUNDRY PROCEDURES



- Washing of all bedding and towels above 60°C
- Use of chemical wash products by **HSCHEMICAL** guaranteeing 99.9% elimination of all viruses, germs and bacteria
- Drying and sterilizing off all washed materials



VENTS



- Natural ventilation in all guest-rooms
- Decontamination of all A/C filters
- Natural ventilation in all corridors and amenity areas



FOOD AND BEVERAGES



- Temperature check prior to restaurant and bar access
- ELECTROSTATIC sanitizing with **FDA-APPROVED** hospital-grade disinfectants multiple times x day
- Daily sanitizing of all work areas and utensils
- Social distancing measures considered throughout all F&B areas
- Contact free room service
- Disinfecting of all organic produce
- Disinfecting off all packaged products prior to property entry
- Use of sanitary protection equipment by all staff (hygienic robes, facemasks, face-shields, gloves, protective glasses)



STAFF TRAINING AND SAFETY MEASURES



- Training for all staff members on safety measures, hygienic protocols and all government issued courses of action.
- Temperature checks upon arrival and exit of daily work schedule
- Sanitizing mat at all employee entrances
- Use of sanitary protection equipment by all staff (hygienic robes, facemasks, face-shields, gloves, protective glasses)
- Disinfecting off all personal property prior to property entry
- Sanitizing of all work areas and spaces 2x daily

A SAFE
ENVIRONMENT &
HAPPY STAY
AWAIT AT
LAILA HOTELS



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